



Ruthann Black  
President

## BlackCSI Invited To Technology Assurance Group's 17<sup>th</sup> Annual Convention

*Leaders in Unified Communications  
Align to Hold Mastermind Meeting  
in Houston*

Harrisburg — February 29, 2017 – BlackCSI, a leader in unified communications, announced today that Ruthann Black, President of BlackCSI, has been invited to attend the 17<sup>th</sup> Annual Technology Assurance Group Convention, an organization of dominant unified communications companies in North America representing \$350 million in products and services. The event brings together the most successful leaders in the unified communications sector, in order to elevate the industry as a whole, through the sharing of best business practices, CEO-to-CEO collaboration and exchange of viewpoints as the future of technology. The TAG Convention will be held at the Royal Sonesta in Houston, Texas on April 2-5. The theme of this year's convention is "teamwork drives success". It will focus on the power of teamwork, which is suitingly

situated at the nation's epicenter for space exploration.

"We're proud to have Ruthann Black attend our event," stated Brian Suerth, President of Technology Assurance Group. "Ruthann brings a tremendous amount of insight and we're thrilled to have him share his views with our Membership. His contributions throughout the year to his fellow Members have raised the bar for every company in the technology space. In sum, we're honored to have Ruthann in attendance."

One of the keynote speakers at the TAG Convention is Colonel Richard "Mike" Mullane, a former pilot and astronaut who developed his expertise in leadership and teamwork through an array of combat reconnaissance missions in Vietnam and space shuttle missions for the United States. Colonel Mullane will be sharing his insights and collaborating with TAG Members in order to help advance their leadership and teamwork abilities.

Also in attendance will be North America's elite

technology manufacturers.

These providers will be delivering futuristic technology to TAG Members in order to accelerate the technological proficiency of small to mid-sized businesses. With their new software, cloud computing and auxiliary equipment, businesses can anticipate strong growth in 2017.

"I look forward to attending this year's event and coming back with new ideas to improve our customer experience," commented Black. "I believe that the better we understand teamwork, leadership and technological expertise, the more profitable our customers will become. We consider this event a privilege to attend, especially because of the high caliber peers and it also serves as a very effective way to keep our customers miles ahead of their competitors, sustaining their competitive edge through our delivery of futuristic technology."

### **About BlackCSI**

BlackCSI is a provider of scalable technology solutions focused on delivering ROI for our clients. We have deep experience in delivering project-based services to organizations in the commercial, government, and non-profit sectors. BlackCSI follows simple guidelines with its clients: listen, learn, clarify, and reiterate. This methodology is crucial to its success and is the foundation that drives a successful partnership between consultants and clients.

Founded in 2002 by Ruthann Black, BlackCSI excels in assisting customers with our range of products and services including unified communications, managed services, communication and security integration, IT infrastructure design and support, IT hardware sales, help desk services, training

development and delivery, project management, business and requirements analysis, system testing, and mobile solutions. As a Pennsylvania-certified Small Diverse Business (SDB), BlackCSI is dedicated to providing unsurpassed quality, uncommon honesty, and amazing customer satisfaction throughout every aspect of our product and services delivery.

For more information on BlackCSI, call (717) 620-3042 or visit [www.BlackCSI.com](http://www.BlackCSI.com).

### **About Technology Assurance Group**

Technology Assurance Group (TAG), an organization of leading unified communications companies in North America representing \$350 million in products and services. TAG Members integrate all communication

solutions including IT, cloud based technologies, telecommunications, AV, surveillance, video and telepresence and managed print. TAG provides its Members with the competitive advantages necessary to achieve a dominant position in their marketplace. Members benefit from best business and management practices, advanced sales training programs and processes, in-depth financial analysis and industry benchmarking, professionally led peer group interaction, marketing and lead generation programs, and strategic partnerships with communication solution providers. For more information on TAG, please call 858-946-2108 or visit [www.tagnational.com](http://www.tagnational.com)